Access Moodle through the Smith Portal or at moodle.smith.edu. To view Smith Moodle online documentation, including course setup, click Local help from the menu bar on the Moodle homepage.

Zoom supports high definition video/web and audio-only conferences with options for session recording and audio transcription. Use Zoom’s tools to share computer screens and whiteboard ideas with in-person and remote attendees. Host or join multi-campus classes and conferences and virtually hold field check-ins and office hours. All faculty and students are licensed users. Access via the Smith Portal or download the Zoom client.

Learning, Research & Technology (LRT) To discuss the ways technology might support your pedagogical goals and enhance student engagement and experience, email academictechnology@smith.edu to schedule an appointment. To learn more, visit smith.edu/edtech/who-we-are/learning-design.

Classroom & Event Support To report a problem with classroom equipment, ask questions, or inquire about equipment loans, send email to classhelp@smith.edu. For immediate assistance, call classroom support at 413-585-3474.

LinkedIn Learning Faculty and students receive unlimited access to LinkedIn Learning with thousands of courses on a variety of technology, business and creative media topics. Enabling flipped classroom learning, all courses are available as a resource for your classes. Access via the Smith Portal.

Get IT Help
Visit smith.edu/its for online help, to view service alerts, and to check ITS hours.

For assistance, contact the IT Service Center (ITSC):
- Email ithelp@smith.edu
- Call 413-585-4487 (ITS)
- Walk-in support at Stoddard Hall 203

Faculty qualify for educational discounts at the Smith College Computer Store. Visit smith.edu/its/computerstore.